



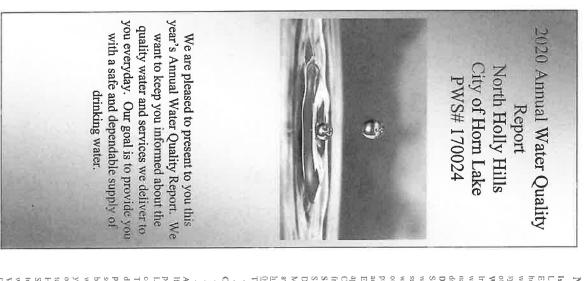
#### **2020 CERTIFICATION**

, Consumer Conf	fidence Report (CCR)	
North Holly	H:115	
	ter System Name	
	0024	
	ity Water Systems included in this CCR	
The Federal Safe Drinking Water Act (SDWA) requires each Common Confidence Report (CCR) to its customers each year. Depending on the customers, published in a newspaper of local circulation, or procedures when distributing the CCR.	the population served by the PWS, this	s CCR must be mailed or delivered to
CCR DISTRIBUTION	(Check all boxes that apply.)	
INDIRECT DELIVERY METHODS (Attach copy of publication.	water bill or other)	DATE ISSUED
□ Advertisement in local paper (Attach copy of advertisement)		
□ On water bills (Attach copy of bill)		
□ Email message (Email the message to the address below)		
□ Other		
DIRECT DELIVERY METHOD (Attach copy of publication, wall	ter bill or other)	DATE ISSUED
Distributed via U. S. Postal Mail		
□ Distributed via E-Mail as a URL (Provide Direct URL):		
□ Distributed via E-Mail as an attachment		
□ Distributed via E-Mail as text within the body of email message	ge	
$\hfill \square$ Published in local newspaper (attach copy of published CCR	or proof of publication)	
□ Posted in public places (attach list of locations)		
□ Posted online at the following address (Provide Direct URL):		
I hereby certify that the CCR has been distributed to the customator and that I used distribution methods allowed by the SD and correct and is consistent with the water quality monitoring Water Supply.	WA. I further certify that the inform	ation included in this CCR is true
	S (Select one method ONLY)	
You must email, fax (not preferred), or mail		
Mail: (U.S. Postal Service) MSDH, Bureau of Public Water Supply P.O. Box 1700 Jackson, MS 39215	Email: water.reports@msdh.m Fax: (601) 576-7800	(NOT PREFERRED)

CCR DEADLINE TO MSDH & CUSTOMERS: BY JULY 1, 2021

PERMIT NO. 380 MEMPHIS, TN US POSTAGE PAID PRSRT STD

Нот Lake, MS 38637 3101 Goodman Road West Horn Lake Utility and Sanitation Department



# North Holly Hills Consumer Confidence Report

to contain at least small amounts of some contaminants

other water quality standard. system has not violated a maximum contaminant level or any water supplies and once again we are proud to report that our health standards. The City of Hom Lake vigilantly safeguards the Environmental Protection Agency (EPA) and state drinking water Last year, as in years past, your tap water met all U.S.

Where does my water come from?

drawn by wells, natural underground aquifer, the Sparta Aquifer. The water is water to our customers. Our water is groundwater pumped from a In 2020 our water department distributed 16,991,280 gallons of

### Do I need to take special precautions?

other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek from the Safe Water Drinking Hotline (800-426-4791), Cryptospondium and other microbial contaminants are available appropriate means to lessen the risk of infection EPA/Centers for Disease Control (CDC) guidelines advice about drinking water from their health care providers who have undergone organ transplants, people with HIV/AIDS or such as persons with cancer undergoing chemotherapy, persons water than the general population. Immuno-compromised persons Some people may be more vulnerable to contaminants in drinking

Source water assessment and its availability

Mississippi Department of Health, The results of the report are Department of Environmental Quality under contract from Source Water Assessment Program was conducted by 늉

http://lundandwater.deq.ms.gov/swap/reports/report.aspx//d=017

The susceptibility assessment ranking for each well is:

-PWS ID: 170024, Source ID: 2, Susceptibility: Moderate -PWS ID: 170024, Source ID: 1, Susceptibility: Moderate

Conservation Tips

-Repair household leaks,

 Wash only full loads of clothes or dishes. Use water saving shower heads, faucets, toilets and appliances.

your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take by flushing your tap for 30 seconds to 2 minutes before using several hours, you can minimize the potential for lead exposure plumbing components. When your water has been sitting for drinking water, but cannot control the variety of materials used in components associated with service lines and home plumbing problems, especially for pregnant women and young children If present, elevated levels of lead can cause serious health Additional Information for Lead wish to have your water tested. State Department of Health Public Health Laboratory offers lead Hotline or at http://www.epa.gov/safewaler/lead. The Mississipp to minimize exposure is available from the Safe Drinking Water water for drinking or cooking. If you are concerned about lead in The City of Horn Lake is responsible for providing high quality testing for \$10 per sample. Please contact 601.576.7582 if you Lead in drinking water is primarily from materials and

Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected

minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human from gas stations, urban stormwater runoff, and septic systems. Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities. In order domestic wastewater discharges, oil and gas production, mining, or farming. Pesticides and herbicides, which may come from a variety occurring or result from urban stormwater runoff, industrial, or may come activity, Microbial contaminants, such as viruses and bacteria that reservoirs, springs, and wells. As water travels over the surface of that limit the amount of certain contaminants in water provided by to ensure that tap water is safe to drink, EPA prescribes regulations synthetic and volatile organic chemicals, which are by-products residential uses. Organic Chemical Contaminants, including of sources such as agriculture, urban stornwater runoff, contaminants, such as salts and metals, which can be naturally agricultural livestock the land or through the ground, it dissolves naturally occurring water and bottled water) include rivers, lakes, streams, ponds, Hotline (800-426-4791). The sources of drinking water (both tap potential health effects can be obtained by calling The presence of contaminants does not necessarily indicate that must provide the same protection for public health... regulations establish limits for contaminants in bottled water which public water systems. Food and Drug Administration (FDA) industrial processes and petroleum production, and can also come Environmental Protection Agency's (EPA) Safe Drinking Water water poses a health risk. More information about contaminants and from sewage treatment plants, septic systems, livestock operations, and wildlife. Inorganic and

Contact Us

Operations, at 662-342-7099, or by writing to the following address: City of Horn Lake in c/o of Utility and Sanitation you want to learn more, please attend any of our regularly scheduled meetings on the 1st and 3rd Tuesdays of each month, at Department, 3101 Goodman Road West, Horn Lake, MS 38637. If you have any questions about this report or concerning your 6:00 P.M., in City Hall at 3101 Goodman Road West. water utility, please contact Gary McElhannon, Director of

### UNREGULATED CONTAMINANTS

are detected, the language below should remain in the report for clarification purposes. Remove the language if no unregulated If the water system participated in the UCMR4 (where the water contaminants were detected. The data for detections of these the samples were taken. contaminants need only be included in the report for the year that If any unregulated contaminants, including those from the UCMR4

https://www.epa.gov/dwitemproceurrence-data-unregulatedincluded in the report. VOUL please 0

system reported directly to EPA), any detected results must be

contaminant-monitoring-rule

#### REQUIRED LANGUAGE

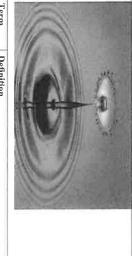
established drinking water standards. The purpose of unregulated consuminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future treatlations are presented. Unregulated contaminants are those for which EPA has

## Water Quality Data Table

The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. The presence of contaminants in the water does not necessarily indicate that the water poses a health risk. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. MCLG MCL,

Cont	Inor	Bariu	Chro		Fluor	Nitra as N	Nitra as Ni Copr	Nitra as Ni Copp	Nitra as Ni Copp Copp Lead	Nitra as Ni Copp Copp Lead
Contaminants M Inorganic Contaminants	ganic Contam	Barium (ppm)	Chromium (ppb)	Fluoride (ppm)*	Nitrate [measured as Nitrogen] (ppm)	Copper (ppm)	Lead (pph)	Chlorine <sup>2</sup> (ppm)	Haloacetic Acids (HAA5) (ppb)	Total Tribala
MRDLG inants	inants	2	100	4	10	1.3	0	MRDLG = 4	NA	O
MRDL		2	100	4	10	1.3=AL	15=AL	MRDL=4	60	80
Water		0.0479	0.900	0.934	2.2	0.1 (90 <sup>th</sup> percentile)	0 (90 <sup>th</sup> percentile)	1.60	9.00 (HAA5)	<4.00
Low I		0.0479	0.900	0.934	2.2	All sites below AL	All sites below AL	1,20	9.00	<4,00
nge High		0.0479	0.900	0.934	2,2	pelow AL	pelow AL	1.60	9,00	<4.00
Date		2018	2018	2018	2020	2019	2019	2020	2020	2020
Violation		No	No	No	No	No	No	No	No	Z
Typical Source		Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.	Discharge from steel and pulp mills; Erosion of natural deposits.	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories.	Runoff from fertilizer use; Leaching from septic tanks, sewage: Erosion of natural deposits.	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives.	Corrosion of household plumbing systems; Erosion of natural deposits.	Water additive used to control microbes.	Byproduct of drinking water chlorination,	Byproduct of drinking water chlorination.

<sup>\*</sup>To comply with the "Regulation Governing Fluoridation of Community Water Supplies", MS0170024 is required to report certain results pertaining to fluoridation of our water system. The number of months in the previous calendar year in which average fluoride sample results were within the optimal range of 0.6 – 1.2 ppm was 4. The percentage of fluoride samples collected in previous calendar year was within the optimal range of 0.6 – 1.3 ppm was 40%



Term	Definition
ppm	ppm: parts per million. or milligrams per liter (mg/L).
ppb	ppb: parts per billion, or micrograms per liter (µg/L).
NA	NA: not applicable
ND	ND: Not detected
NR	NR: Monitoring not required, but recommended.
Important I	Important Drinking Water Definitions
1 eriii	MCLG: Maximum Contaminant Level Goal: The
MCLG	a contaminant in drinking water below we no known or expected risk to health. MC r a margin of safety.
MCL	MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
T	TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.
AL	AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Variance and Exemption	Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.
MRDLG	Maximum residual disinfection level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
MNR	MNR: Monitored, Not Regulated.
MRDL	Maximum Residual Disinfection Level: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of contaminants.
MPL	MPL: State Assigned Maximum Permissible Level.

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м	Ty	st Office of Mailing mphis TN 38101 pe of Postage Permit Imprint Precanceled Stamps	Processing Calego	Mailers Mailing Date  ITY  { ] CMM  { ] Catalogs		ieces in Mailing 273	Statement Seq. No. 209043 SSF Transaction #		4/27/2021	No. & Type of Containers 2 1' MM Trays 2' MM Trays 2' EMM Trays
ALLNG	Fo	Metered  r Mail Enclosed Ihin Another Class Penodicals Bound Printed Matter Library Mail Media Mail	Move Update Meth [] ASE  X] NGOALink [] ACS [] n/is Alternative Adv   Combined Mailing [] Mixed Class	od [ ] Multiple [ ] OneCode ACS [ ] Alternative Methol	Weight of 0.01: d [ ] Lelter-si or other This is a Po	4 9413 a Single Piece 81 pounds	380	Enter Date Matching a For CR Pro Enter Date CR Sequer For Proces Simplified of Delivery	of Address and Coding 4/27/2021 ce Pieces, of normal 4/27/2021 Bearing a Address Enter Date	2 Total Trays Fail Trays Sacks Pallets Other
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CERTIFICAT	The age	ent signs this form, the rees to pay any defici e mailer hereby certi mply with all postal s or postal regulation	certifies acceptance he agent certifies that lencies. In addition, a fies that all informati tandards and the ma	the or she is authoring the control of the control	zed to sign on for any deficie orm is accura prices and fee false or misle	i behalf of the i encies resulting ite, truthful, an es claimed; an ading informat nent.	Type of Fee: deficiencies assessed of mailer and that the mail of from matters within the discomplete, that the mail displays the mailing does ign on this form or who	er is bound eir respons and the s not contain omits intor	d by the certification sibility, knowledge, supporting docume any matter prohite mation requested	n and or control. intalion bited by on this form
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	N TO	Weight of a Single F	Piece Total Wei	gh1	mailer's entri		djusted from reason:		Round Stamp (R Payment Date	equired)
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		USPS Employee's S		12.5	Print USPS B	Employee's Na	me			

	Subtotal Postage	Discount Total*		Total Postaga
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61.7120

0.7980

62.5100

209043

A9	Part A Total (Add lines A1-A8)	S	61.7120

Full Service Intelligent Mail Option A10 DISPLAY ONLY

Letters 3.5 oz. (0.2188 lbs.) or less

0.259

0.285

Price Entry Category

A3 None Mixed AADC 0.304 A4 DNDC 5-Digit 0.239 A5 DNDC AADC 0.265 A6 DNDC Mixed AADC 0.284 A7 DSCF 5-Digit 0.235 A8 DSCF AADC 0.261

A1 None 5-Digit

A2 None AADC

266 x 0.003 = \$ Letters - Number of pieces that comply: 0.7980

Part A — USPS Marketing Mail — Automation Letters

266

<sup>\*</sup> May contain both Full Service Intelligent Mail and other discount.

Me	achinal	ble Letters	3.5	oz (0.2188 lbs.) or less								
	Entry	Price Category	Price	No. of Places					Subtotal Postage	Discount Total	Fee Total	Total Postage
В1	None	AADC	0,302									
B2	None	Mixed AADC	0.311									
вз	DNDC	AADC	0.282									
В4	DNDÇ	Mixed AADC	0,291									
<b>B</b> 5	DSCF	AADC	0.27B	7					1,9460	)		1,946
No	nmact	inable Lett	era	4 oz. (0.25 lbs.) or less								
	Entry	Price Category	Price	No. of Places					Subtotel Postage	Discount Total	Fee Total	Total Postage
В6	None	5-Digit	0.53B									
B7	None	3-Digit	0.640									
88	None	ADC	0 691									
В9	None	Mixed ADC	0.748									
B10	DNDC	5-Digit	0.489									
B11	DNDC	3-Digit	0,571									
B12	DNDC	ADC	0.622									
B13	DNDC	Mixed ADC	0.679									
B14	DSCF	5-Digit	0.460									
B15	DSCF	3-Digit	0.562									
816	DSCF	ADC	0.613									
No	nmach	inable Lett	ers	Over 4 oz. (0.25 lbs) but	t less that	n 16 oz. (11b	s)					
	Entry	Price Category	Plece Price	No. of Places	Pleces Subtotal	Pound Price	Pounds	Pounds Subtotal	Subtotal Postage	Discount Yolai	Fee Total	Total Postage
317	None	5-Digit	0.288			1,000						
318		3-Digil	0.380			1.000						
319	None	ADC	0.441			1.000						
320	None	Mixed ADC	0.498			1,000						
321	DNDC	5-Digit	0.288			0.724						
322	DNDC	3-Digit	0,390			0.724						
323	DNDC	ADC	0.441			0.724						
324	DNDC	Mixed ADC	0.498			0.724						
325	DSCF	5-Digit	0.288			0.689						
326	DSCF	3-Digit	0.390			0.689						
327	DSCF	ADC	0,441			0 689						

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M A I L E R	Em N 57 Sc	nail Address EEL SCHAF 740 GETWE outhaven M	if Any FER(19 LL RD 38672	BLDG 2 -7361	Telephone ( ) Extension	Mailing Ag than perm MEMPHIS 4222 PIL		Telaphone (901)-591-8500 Extension CT MAIL. LLC.	(If other the NEEL SO 5740 GE	d Address of Malinan permit holder CHAFFER(1918) TWELL RD BLD en MS 38672-736	G 2
		APS Cust, Re AID 6926094	f. No.	Holly Hills 4-27-21		CRID 244			CRID 692	6094	
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U	TO	Total Piece	9	Total P	'ostage	[]Yes [	No If yes	reason:			
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Lei	ters	3.5 oz. (0.	2188 (bs.) or le	SS					
	Entry	Price Category	Price	No. of Pieces		Subtotal Postage	Discount Total*	Fee	Total Postage
A1	None	5-Digit	0.259			(C688)(2 <b>7</b> 58			
A2	None	AADC	0.285						
43	None	Mixed AADC	0.304						
44	DNDC	5-Digit	0.239						
A5	DNDC	AADC	0.265						
46	DNDC	Mixed AADC	0.284						
47	DSCF	5-Dig1	0.235	266		62.5100	0.7980		61,712
AB	DSCF	AADC	0.261						
ΑØ					Part A Total	(Add lines A	1-A8)	s	61.7120

<sup>\*</sup>May contain both Full Service Intelligent Mail and other discount.

		43

Me	chinal	ble Letters	3.5	oz. (0.2188 lbs.) or less								
	Enter	Price Category	Price	No of Places					Subtotal Postage	Discount Total	Fee Total	Total Postage
В1	Entry	AADC	0.302	Fidees					1 bollege	1012	10.00	, comga
B2		Mixed AADC	0.311									
B3	DNDC	AADC	0,282									
B4		Mixed AADC	0.291									
B5	DSCF	AADC	0.278	7					1.9460	)		1.946
		ninable Lette		4 oz. (0.25 lbs.) or less								
NO	LITHERET	Price	81.8	No. of					Subtotal	Discount	Fee	Total
	Entry	Category	Priça	Pieces					Postage	Total	Total	Postage
₿6	None	5-Digit	0.538									
В7	None	3-Digit	0.640									
В8	None	ADC	0.691									
B9	None	Mixed ADC	0.748									
B10	DNDC	5-Digil	0,469									
B11	DNDC	3-Digit	0.571									
B12	DNDC	ADC	0.622									
B13	DNDC	Mixed ADC	0,679									
B14	DSCF	5-Digit	0.460									
B15	DSCF	3-Digit	0.562									
816	DSCF	ADC	0.613									
No	nmach	ninable Lette	BTB	Over 4 oz. (0.25 lbs) but	less tha	n 16 oz. (11b)	5)					
	Entry	Price Category	Place Price	No. of Pleces	Pieces Subtotal	Pound Price	Pounds	Pounds Subtotal	Subtotal Postage	Discount Total	Fee Total	Total Postage
B 17	Nane	5-DigII	0,288			1,000						
818	None	3-Digit	0.390			1,000						
B19	None	ADC	0.441			1,000						
820	None	Mixed ADC	0.498			1,000						
B21	DNDC	5-Diglt	0.288			0.724						
B22	DNDC	3-Digit	0,390			0.724						
B23	DNDC	ADC	0.441			0.724						
B24	DNDC	Mixed ADC	0,498			0.724						
B25	DSCF	5-Digll	0.288			0,689						
B26	DSCF	3-Digit	0 390			0.689						
	DSCF	ADC	0 441			0,689						
827												
B27								Part B Total		T		1.9460